

The Heart of Kent Show Choir and The Rockits Community Choir

Our Commitment to Data Protection and Privacy

Your privacy is important to The Heart of Kent Show Choir and The Rockits and we are committed to maintaining high standards of data protection, in accordance with the General Data Protection Regulations 2018 (GDPR). This notice explains our information practices and the choices you can make about the way your information is collected and used.

This notice applies to all personal data collected by The Heart of Kent Show Choir and The Rockits, including personal data collected or submitted via our website.

The Information We Collect

We only collect personal data for specific purposes (for example, to identify members of the Choir(s), or for circulation of information about the Choirs' activities and opportunities to support them) and only such data as is necessary for the purpose for which it is collected.

If you would like to receive news about The Heart of Kent Show Choir and The Rockits, including information about concerts and other events and/or other opportunities to support the Choirs, you can register to receive such information through our website [HKSC Contact \(heartofkentshowchoir.co.uk\)](http://heartofkentshowchoir.co.uk).

Where we receive a communication by email, we will use the return email address only to answer the email we have received in relation to the purchase of tickets, or request for information for certain of our events.

We do not hold any personal purchasing information on our website, or on any other database, except in relation to the purchase of tickets for certain of our events.

We will never use, share or sell any personally identifiable information provided to us in ways unrelated to the ones described above, without the specific consent of the person to whom it relates.

How You Can Access or Correct Your Information or Ask us to Delete It

You can request a copy of any of your personal data that we have collected by contacting us via [HKSC Contact \(heartofkentshowchoir.co.uk\)](http://heartofkentshowchoir.co.uk).

You can ask us to correct any factual errors in your personal data or ask us to delete it by contacting us via [HKSC Contact \(heartofkentshowchoir.co.uk\)](http://heartofkentshowchoir.co.uk). Corrections or deletions will normally be made within seven days of the relevant request being received. We will only be able to correct personal data if the error to be corrected and the correct information are clear from the email we receive.

Where you have asked us not to contact you, your name may be retained on a "Do Not Contact" section of our database in order to ensure we comply with your request.

To protect your privacy and security, where appropriate we will also take reasonable steps to verify your identity before making corrections or deleting information.

Deletion of Data Held by Us

We review the personal data we hold at regular intervals and delete any personal data which is no longer needed for the purpose for which it was collected, unless we have the consent of the person to whom it relates, to keep it for the reasons they consented to.

Subject to the exceptions described above, we will delete personal data relating to members of the public, normally within seven days of becoming aware that the relevant person no longer wishes to receive information, unless there is a legal or regulatory reason for us to retain the data for a longer period (in which case we will retain the data until the end of that period) or the person to whom it relates has agreed we may continue to contact them.

Our Commitment to Data Security

To prevent unauthorised access, maintain data accuracy, and ensure the correct use of information, we have put in place appropriate physical, electronic, and managerial procedures to safeguard and secure the information we collect.

How to Contact Us

Should you have any questions or concerns about our privacy policy, please contact us via [HKSC Contact \(heartofkentshowchoir.co.uk\)](mailto:HKSC Contact (heartofkentshowchoir.co.uk))